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IntroductionOwning a safe is essential for protecting your valuables, whether it's important documents, jewelry, or firearms. However, what happens when you forget your safe code or encounter an issue with your lock? This can be a stressful situation, but fortunately, many safes allow you to reset their codes.At Powerkeys Locksmith, we specialize in helping customers regain access to their safes, whether you need to reset your safe code or unlock a stuck lock. In this blog, we'll cover how to reset safe codes, including specific instructions for popular brands like Sentry Safe, Heritage Safe, Honeywell, and Stack-On. Whether you've forgotten your combination or are facing technical issues, this guide will help you reset your safe quickly and easily.Common Scenarios When You Need to Reset Your Safe CodeThere are a variety of scenarios where you might need to reset your safe code or combination. These include:Forgot your safe code: It's not uncommon to forget a safe's combination, especially if you haven't used it in a while. Luckily, you can learn how to reset safe codes without forgetting or purchasing a used safe. If you've acquired a second-hand Heritage Safe or any other brand, you might not know the code. In this case, you'll need to reset the heritage safe reset code. Lock malfunction: Some safes, like Honeywell Safes, sometimes malfunction, and you'll need to reset the Honeywell code safe. Factory default codes haven't been changed: If you're still using the factory-set code, it's important to change it. In this case, you can use the sentry safe factory code list or other factory reset options. In these situations, resetting the safe code is crucial to regaining access to your valuables.Step-by-Step Guide on How to Reset a Safe CodeDepending on the brand and type of safe you have, the process for resetting the code will vary. Below are the steps to reset codes for some of the most popular safes.How to Reset a Sentry Safe Sentry Safe CodeSentry Safe is one of the most trusted brands for home safes. If you need to reset a Sentry Safe code, here's what you can do:Locate the sentry safe factory code list: This is usually found in the manual or on the inside of the door.Enter the factory code: Using the sentry safe reset code, you can access the safe.Reprogram a new code: Once inside, follow the manual's instructions to enter a new combination.Test the code: Always test the new code several times to ensure it works.If you don't have access to the manual, you can also reset sentry safe code without manual using a locksmith service.How to Reset a Honeywell Safe CodeHoneywell Safes are popular for their fireproof qualities. To reset a Honeywell Safe:Use the override key: If you forgot the code, use the override key to open the safe.Press the reset button: Once inside, press the button to reset Honeywell code safe.Enter a new code: Follow the instructions in your manual to set a new code.Lock and test: Make sure to lock and test the new code to confirm the reset.How to Reset a Stack-On Safe CodeStack-On Safes are commonly used for firearm storage. If you need to reset Stack-On safe code, follow these steps:Enter the factory code: Use the stack on safe factory code to open the safe.Press the reset button: Once inside, press the reset button to clear the old combination.Enter a new code: After the reset, program a new combination.Test the code: Always test your stack on safe reset code before fully locking the safe.How to Reset a Heritage Safe CodeIf you own a Heritage Safe and need to reset its code, here's how to proceed:Use the factory code: Find the heritage safe reset code.Press the reset button: If the code needs to be changed, press the reset button to start the process.Program a new code: Follow the steps to program your new code, ensuring it's secure and memorable.Test the code: Make sure to test the new code multiple times before locking the safe.How to Open a Safe If You Forgot the Combination/Forgetting your safe combination is frustrating, but there are ways to regain access. Here's how to open a safe if you forgot the combination:Check for a backup key: Many safes come with a backup key that can be used to open the safe.Use the factory code: If you forgot the user code, use the sentry safe default code or stack on safe factory code to unlock the safe.Call a locksmith: If all else fails, contact Powerkeys Locksmith to unlock your safe without damaging it.Types of Safes and Their Reset ProceduresLet's look at some other types of safes and how to reset their codes.How to Reset Combination LocksIf you have a combination lock and need to reset it, here's how: Dial in the current combination: You'll need the existing combination to start.Press the reset button: Once open, use the reset feature to set a new combination.Enter a new combination: Follow the instructions to program the new combination for your lock.Knowing how to reset combination locks is essential for maintaining security.How to Reset a Padlock CodeIf you have a padlock with a combination, here's how to reset a padlock code:Enter the current code: You'll need to unlock the padlock with the existing code.Press the reset button: Most combination padlocks have a small reset button on the side or back.Set a new code: Once the reset button is pressed, enter a new combination.How to Reset a Hotel Room SafeHotel room safes are commonly found in hotels for guest use. If you've forgotten the code, here's how to reset a hotel room safe:Use the master code or override key: Hotel staff usually have a master code or key for emergencies.Press the reset button: Once inside, press the reset button to program a new guest code.Test the new code: Ensure the new code works before securing the safe.Why Trust Powerkeys Locksmith for Safe Services?At Powerkeys Locksmith, we offer expert safe services, including unlocking, resetting, and reprogramming safe codes. Whether you need to reset a safe code or you've forgotten your combination, we can help. Here's why you should trust us:Expertise in all types of safes: We specialize in brands like Sentry Safe, Stack-On, Heritage Safe, and more.Emergency services: Locked out of your safe? We provide fast, reliable service to help you regain access.Security-focused: We ensure that every reset is done securely, so your valuables remain protected.Frequently Asked Questions (FAQs)Q1: How do you reset a safe code if you forgot the combination?If you've forgotten your safe code, check if the safe has a factory reset option or use the override key. For example, you can refer to the sentry safe factory code list or use a locksmith to help.Q2: Can I reset a Sentry Safe without the manual?Yes, you can reset sentry safe code without manual by using the factory code or contacting the manufacturer with your safe's serial number.Q3: How do I reset a gun safe combination?To reset a gun safe combination, use the manufacturer's instructions for resetting the code, such as the stack on safe reset code process.Regain access to your valuables with ease—resetting your safe code is simple with expert guidance from Powerkeys Locksmith. Sentry Safe is a trusted brand of safes for home and business owners. They have a wide range of products, from fire-resistant models to digital locking mechanisms. If you're having trouble with the combination lock on your Sentry Safe, you should know how to reset it. Fortunately, it's not difficult and requires no special tools or abilities. Follow these instructions, and you can return to your safe in no time. If you don't remember the old combination or want to change it for another one, learn how to reset it on your Sentry safe. You will enter your username and password in the "Find a Registered Combination Online" field on the website. You can recover your username and password if you are confident that you entered them correctly. If you enter the correct combination, a red warning message will display. The caution will be displayed above the username field. To reset the user code on your Sentry Safe DH-074E, press the program (P) button and enter the factory code on the electronic keypad. After the green light blinks, enter a unique five-digit primary user code. The time limit for entering your primary user code is strictly 5 seconds. Find the user's manual. The five-digit factory code is located on the manual's back cover. Ensure that your safe's door is open before programming a five-digit primary user code. Enter the five-digit factory code on the keypad by pressing the program button. The safe's combination is 8 2 5 1 9, and the green proceeds light is on. Unique to you, enter a five-digit primary user code. While the green light to proceed is on, we will use 1, 2, 3, 4, and 5. To reset the combination, open the Sentry safe's door, press the PROG or P key, and enter the factory code. The final step is to enter a new user combination consisting of a user-selected five-digit number. To avoid being locked out of a Sentry safe, it is always prudent to reset the combination before gaining access. You must open the Sentry safe's door with the five-digit factory code found in the user manual. This factory-determined code is immutable. On more recent safe models, pressing the P button will delete all previously entered codes when pressed. After entering the factory code, press the "00000" button to open the safe. If your Sentry safe is older, press PROG twice and enter the factory code by entering factory code. You will need the original manufacturing code to reset the combination on your sentry safe. To reset it, you'll need a flathead screwdriver, pliers, and a smartphone with QR code or barcode scanning capabilities. That is all it takes to alter the safe's door code. When the door is open, check for three small notches that can be accessible with a flathead screwdriver on the left side of the interior panel. When we reach the outdoors, we must locate a solenoid and a bar code in the upper right corner. Due to the angle, you won't be able to use your phone's scanner. To remove the sticker on the right, pry it up from where you affixed it with a flathead screwdriver, and then remove it with tweezers without tearing it. Take out your mobile device, activate your QR code reader, and start scanning! Use the displayed five-digit code to configure your safe's software. To input, the code, hit the p key on the right side of the keypad. Enter the five-digit code from your application and wait for the one-beep signal from the database before entering the new code. Look for a Lost Key or Combination Support page on the Sentry Safe website. The second step is to input some information that verifies your ownership of a Sentry Safe. The model and serial numbers of your product will be required. You can also look up serial and model numbers for Safe Sentry products. Use your username and password to access the website combination you just created. You can quickly access the recorded code for your combination lock by clicking this link. You may still receive your combination code even if you still need to sign up for the Sentry Safe website. In this scenario, a notarized letter proving safe ownership is required. Overall, you should allow seven to ten days for the procedure. What should we do if we have forgotten our sentry safe's factory code and need to reset it? To reset it, you need a flathead screwdriver, pliers, and a smartphone capable of reading a QR code or barcode. Enter a new password to unlock the safe door quickly. When you open the door and examine the left side of the panel inside, you will notice three tiny notches that accommodate a flat-bladed screwdriver. Once outside, we must locate a solenoid and a secret bar code in the upper-right corner. You cannot scan it with your phone due to the angle. The sticker on the right can be removed by prying it off with a flathead screwdriver, then peeling it off with tweezers so it remains intact. Take out your mobile device, launch the QR code reader application, and start scanning. Enter a five-digit code when prompted to configure the operating system of the safe. To enter the code, press the p key on the right side of the keypad. Enter the five-digit code from your app, wait for the recorder to beep for one second, and then enter a new code. Instead of attempting to open a Sentry Safe without the combination, one should contact a professional locksmith. Each call could cost between \$50 and \$100, so you should only do so if your safe is precious. If your safe is concealed within a wall, it is prudent to contact a locksmith. Before you can pick the safe's lock or obtain the old combination, you must establish ownership. To use your safe for the first time, remove the shipping screw from the door's interior, followed by the batteries and keys. View our tutorials on completing the steps mentioned earlier to access your vault. If the key is left unlocked, you can enter the combination anytime. A green proceed light indicates that the code is valid, and after touching the right-side keypad to wake it up, you have four seconds to unlock the door by rotating the door handle to the 7 o'clock position. This safe's default factory code is 8 4 9 2 7. Close the door, raise the handle to a horizontal position, and examine the door to confirm that the safe is locked. Before closing and locking the safe, repeat this procedure multiple times. Neodymium magnets, which you can purchase on Amazon for less than \$20, are incredibly potent and versatile. You can utilize them to open a Sentry Safe in minutes. Place this magnet near the nickel solenoid on the safe's door and move it. We must warn you that working with these magnets is not risk-free; please use extreme caution. Turning the dial is the conventional way to obtain the combination for a sentry safe: Turn the dial three times anticlockwise past 0 to disengage the lock. When you get the first number of the combination for the third time, stop. Turn the dial counterclockwise and pass it once to enter the second digit of the combination. Stop at the second number as you turn the dial clockwise. Continue in a counterclockwise direction until you reach the final number, and then stop. At that point, you could get entry. It requires practice and depending on the vehicle. You may also need to insert a key into the lock. Because Sentry safes are available in various models, we will need additional information about the safe if we need more solutions. SentrySafe sells residential and commercial safes for storing valuables and weapons. Underwriters Laboratories-approved SentrySafe provides a variety of fire- and water-resistant safes (UL). SentrySafe provides a selection of safes and vaults to protect your valuables from thieves, natural disasters, and other dangers.7 Sentry Safe enables users to protect their most valuable assets and data. In a disaster such as a fire, flood, or theft, our clients can rest assured that the valuables they entrust to us will be safe. Customers have faith in SentrySafe because it safeguards their most prized possessions in the event of a disaster. This assures peace for all parties involved over the long term. Given the ubiquity of Sentry Safes on the market, it's no wonder that "My Sentry Safe Won't Open" is the most frequent troubleshooting query that specialists hear. "What should I do?" The caller is usually in a rush and doesn't have time to contact a locksmith. If there are some basic and simple activities to do after the travel fee. Here are the typical reasons why a Sentry Safe won't open other than a lost password: If you're fortunate, you may be able to open due to depleted safe batteries. It may seem stupid, but you'd be shocked at how often this is. Inspect the terminals after removing the battery or cells from the battery holder. If you cannot verify the total charge, swap it with a label battery system such as Duracell or Energizer. We advise against using off-brand cells since research indicates that they run out of power significantly quicker than generic products. Even a high-quality safe's bolt work might get stuck. A drop or a forceful hit might jam a safe's bolts. The majority of buyers overlook the fact that safes are precise machinery, not merely pricey metal boxes. If you hear the motor whirring or attempt to withdraw the screws, but the vault won't open, the screws are likely stuck. Continue to try to tick the lock and pay attention to the noises coming from the front. The "mule kick" method is an unorthodox but straightforward solution worth attempting. Look away from the vault and slam the safe lid shut. Repeat this process a few times. This will usually free the jammed bolt and allow it to function. Ensure you don't accidentally kick the digital touchpad or the safety lever. You may also pull the safe's lever incorrectly from how you twist it to unlock it. If you have an automated safe, input the combination code; alternatively, turn the key. This will relieve some of the strain on the screw and may aid in loosening the grip. Even if you input the proper combination, it's conceivable that your safe may not open for some cause. Your code may have been disabled in this situation. Have somebody else test their code before calling the safe business to check whether their works. This presupposes that someone else knows your safe's password and has access to it. Circuits and electrical lines are found in all electronic gadgets. While it is best to leave tinkering with an electronic or combo lock to the professionals, you can perform simple checks to see if the connections are disengaged or broken. Unplug the complete keypad and look for loose, tangled, oxidized, or severed wires. If the power cord appears in good condition, carefully detach the line from the keypad, open the charger cord, and eliminate the battery(s). Probably wait 2 minutes before reinstalling or replacing the battery packs, reconnecting the wiring, and testing the lock. You're out of luck if the connection is broken or cut, and you'll need to hire a professional specialist. Before calling a locksmith, we suggest taking a picture of the keypad and looking for recognizing names and product codes. This guarantees that the expert brings the appropriate keyboard when they arrive. Choose the level of security that best meets your needs, ranging from the most basic, which promotes honesty, to the most advanced, which can thwart even the most determined thieves. The safe's private key lock prevents unauthorized individuals, such as children, from gaining access to its contents. These safes offer minimal protection, and they don't worth it to withstand attacks with heavy equipment. Most models include a tether cable and solid steel construction that is durable but not impenetrable and offers moderate protection against short-term attacks. The use of solid steel in construction, a pry-resistant door/body, and heavy-duty locks provide exceptional protection against prying. The California Department of Justice has authorized a variety of firearm storage models. These safes prevent unauthorized access with multiple live-locking bolts, a solid steel body, and pry-resistant hinge bars. Depending on the model, you may be able to choose features such as deadbolts, an anti-drill door, and a loud alarm to deter burglars. Flash floods can occur anywhere and at any time and cause widespread destruction. In one of our waterproof or water-resistant safes, you can rest assured that your valuables will be protected even if they are submerged in water. Electrical Testing Laboratory (ETL) Waterproof Seal of Approval products are rigorously tested to ensure that they will not leak even after being submerged in water for up to 72 hours. SentrySafe allows users to protect their most prized possessions and data. The clients can rest assured that they will safeguard the valuables they entrust to the company in case of a natural disaster, burglary, or theft. SentrySafe allows users to protect their most prized possessions and data. Our highest recommendation for security and convenience goes to SentrySafe. Large items such as document bags will be secure in the spacious interior of this UL-approved fireproof safe. Changing the code is simple if you have forgotten your Sentry Safe's combination but know how to open the door. Maintain all essential information close at hand and ready for use. The system for reprogramming utilizes a timed response system. You will have five to ten seconds to press the correct keypad buttons. Verify that the safe's door is unlocked before reprogramming. If the door is closed, it will not open or close. Keep the Safe Sentry instructions in a secure, out-of-the-way location. You can easily retrieve the combination to your Sentry Safe by registering it on the company's website and creating a username and password. It is the code the device uses to protect all your belongings. It is a 5-digit code that allows you are keeping your things stored. The SentrySafe electronic lock comes with a factory set master & manager code (see the front of the booklet). You should set the lock to your own unique master & manager code immediately. Please keep your codes in a secure location. In contrast to the fire safe, the master code of the depository safe can and should be altered from its factory setting. You must unlock the door if you wish to change the master code on your safe. The factory master code is followed by the number sign (#), which is then re-selected. There should be a constant orange glow for ten seconds. Press the numeral "1" and then "#." Enter your new master code followed by "#." Press the new master code sequence again and press "#" again. When the orange warning disappears, testing of the updated code can begin. Assume, for the sake of argument, that you want to change your factory code from 12345 to 98765. So this is what you do: Enter #12345# The orange light will be on for ten seconds. Enter one #98765#98765# Turn off the orange light by pressing the button. Yes. The instructions on how to reset the Sentry safe combination listed above can help you with this. Your sentry safe's factory code may always be at the back of your owner's handbook. If you lose the directory, you should call Sentry, complete a form, get it notarized, and mail it to them. After that, wait a few days for your Sentry safe's manufacturer code to arrive. For the service, you will have to pay at least \$25. Yes. The standard 1, 7, 5, 0, factory codes may be used to access all brand-new Sentry combination safes. You may alternatively use the master override code, which is as follows: 9 8 7 5 0. Finally, Sentry combination safes provide a variety of advantages. Also, if you want to reset the safe combination, the steps above will be helpful. Look for your safe's factory code in your owner's manual. It is either listed on the back of the last page or in the programming instructions. If you don't have a physical copy, find your safe's owner's manual online at Sentry Safe's website. If you don't have your combination or factory code, get a replacement by verifying your ownership of the safe and paying a fee. To get your Sentry Safe's lost combo page, 1. Check your safe's owner's manual. Most Sentry Safes provide the factory code, which is the code you enter to start the combination reset process, inside the owner's manual. This code is usually printed on the back of the manual or listed in the instructions about programming your user code.[1] Some Sentry Safes have default codes that open the safe and reset the combination. All Security Safes come with the factory code 1-7-5-0-0-#. While all Pistol Safes have the default code 1-2-3-4-1. If you have a safe with a default factory code, reset it as soon as possible. If you keep the combination as the factory code, anyone can look up the code and open your safe. Other safes, like the Fire Safe, come with factory codes that are unique to each safe. This code can't be changed or deleted and always opens your safe. 2 Advertisement 3 Get a replacement factory code from Sentry Safe if you can't find your old one. If you've lost your safe's unique factory code or don't remember your combination, go to Sentry Safe's lost key or combo page to request a recovery code. To get your code, enter your safe's model and serial number, fill out and notarize the verification form, and pay a small fee. Or, call Sentry Safe's Customer Care line at 1-800-828-1438. A replacement code costs \$29.95 in the US, \$40 in Canada, £19 in the UK, and €21 in most countries in the EU. It usually takes 7 to 10 days to receive your replacement code. Sentry Safe also offers key replacements if you've lost your safe's keys. 4 Scan the barcode inside the door of your safe if it has one. Open your safe and look for 3 vertical notches along the left side of the back of the door. Then, insert and pry a flat-head screwdriver into each notch to peel the plastic panel from the back of the door. Towards the top, right-hand corner of the door, look for a white barcode sticker. Simply scan it with your phone using a QR or barcode scanning app to receive the factory code.[3] Depending on your safe model, the panel covering the back of the door might be secured by screws. If you can't scan the barcode because it's covered by gears or other locking mechanisms, simply peel off the sticker. Advertisement 1 Enter the factory code to open the door. Whenever you change your Sentry Safe's combination, or user code, open up the door. This prevents you from getting locked out of your safe before you reset the code. So, enter the 5-digit factory code listed on the back of your user manual and open the safe.[4] 2 Press "P" on the keypad and enter the factory code. With the safe door open, push the "P" button on the safe's keypad. On some safes, the "P" key might be labeled "PROG." Then, enter in the safe's 5-digit factory code again.[5] On Fire Safes, creating a user code doesn't delete the factory code. The factory code stays the same and you can use it to open your safe if you forget your user code. 3 Put in your user code when the "Proceed" light flashes green. After you punch in the factory code, you have 5 seconds to enter a new, 5-digit user code. While the "Proceed" light is green, put in your combination. The "Proceed" light will flash again to indicate your user code is set.[6] If you don't enter your new user code in 5 seconds, simply start the process again. Test your user code to make sure it unlocks your safe while the door is still open. Advertisement 1 Open the safe and press the key button inside the battery compartment. Enter in the safe's factory code 1-7-5-0-0-#. To open the door, or use your set of keys. Then, look for the black, rectangular battery compartment on the back of the door and towards the bottom. Slide back the cover and then press the button with the key symbol on it.[7] If you've already reset your Security Safe's factory code, enter your combination to open the safe. 2 Enter a 2 to 8-digit code followed by "#" when the yellow light turns on. After you press the key button, you have 20 seconds to punch in a new, 2 to 8-digit user code. Just enter your combination and then press the "#" button. When your new code is accepted and set, the yellow keypad light will turn off.[8] Programming a new user code deletes the factory code, meaning you can't use it to open your safe. 3 Test your new combination with the safe door open. Before you close your safe, make sure your code is set and unlocks the door. Just punch in your new combination followed by the "#" key and turn the door knob.[9] Advertisement 1 Open the safe by entering in the master code. Most Depository Safes come with a unique master code printed in the owner's manual that works like a factory code. Just enter in the master code to open the safe and keep the door open as you reset the combination reset process, press the "#" key on the keypad. Then, punch in the master code followed by the "#" key again.[11] For example, press #-7-7-7-7-7-#. 3 Push 1-\* then enter the new code and "#" twice when the light is orange. When the safe is ready for your new code, the keypad light turns orange for 10 seconds. Within this time, press "1" and then "\*" on the keypad, punch in a new, 1 to 10-digit combination, and press the "#" key. Then, enter the new code and "#" again to set in your combination.[12] For example, press 1\*-5-6-7-8-9-#-5-6-7-8-9-#. Setting a new master code deletes the one that came with the safe, making it unusable. 4 Test the new master code while the safe is open. Make sure your combination is fully set before you close the safe. Just enter "\*", your new code, and then "\*" on the keypad. Then, pull on the safe's door handle to see if the lock successfully retracts.[13] Advertisement 1 Enter the safe's factory code to open the door. Use the safe's keypad to enter the factory code 1-2-3-4-1. Opening the door when you reprogram the combination ensures that you don't get locked out of your safe while setting the new code.[14] If you already reset the factory code, use your combination to open the safe. 2 Press and hold "1" within 10 seconds of opening the safe. Once the safe door is open, immediately push 1 on the keypad. Keep pressing it down for 1 to 3 seconds. This starts the combination reset process.[15] 3 Punch in a 4 to 6-digit code after the keypad light flashes purple twice. Wait for the keypad light to flash purple 2 times to indicate that the safe is ready for your new user code. Then, enter a unique, 4 to 6-digit code. After 15 seconds, the light will flash green. [16] Creating a user code deletes the Pistol Safe's default factory code. You won't be able to use the factory code to open your safe anymore. 4 Reenter your code when the keypad light turns purple. When the light changes from green to purple, punch in your new combination again. Then, wait 15 seconds for the green light to flash 3 times. This means your new code is set, active, and unlocks your safe.[17] Test that your new code works by closing the safe door and entering your combination. Advertisement Ask a Question Advertisement This article was co-authored by Robert Valllunga and by wikiHow staff writer, Devin McSween. Robert Valllunga is a Locksmith and the Owner of ACME Locksmith in the Phoenix Metro Area. Robert has over 15 years of experience in the industry and specializes in working with automotive ignitions, locks, keys, and master key systems. Robert and the team at ACME are the #1 Rated Phoenix Locksmith Service and the Winner of the Better Business Bureau Ethics Award. Robert has his Residential & Commercial Contractor's License and a Bachelor of Science in Electrical Engineering from Arizona State University. This article has been viewed 257,830 times. Co-authors: 7 Updated: September 25, 2024 Views: 257,830 Categories: Security Systems | Locks and Keys Print Send fan mail to authors Thanks to all authors for creating a page that has been read 257,830 times. Look for your safe's factory code in your owner's manual. It is either listed on the back of the last page or in the programming instructions. If you don't have a physical copy, find your safe's owner's manual online at Sentry Safe's website. If you don't have your combination or factory code, get a replacement by verifying your ownership of the safe and paying a fee on Sentry Safe's lost combo page. 1. Check your safe's owner's manual. Most Sentry Safes provide the factory code, which is the code you enter to start the combination reset process, inside the owner's manual. 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To get your code, enter your safe's model and serial number, fill out and notarize the verification form, and pay a small fee. Or, call Sentry Safe's Customer Care line at 1-800-828-1438. A replacement code costs \$29.95 in the US, \$40 in Canada, £19 in the UK, and €21 in most countries in the EU. It usually takes 7 to 10 days to receive your replacement code. Sentry Safe also offers key replacements if you've lost your safe's keys. 4 Scan the barcode inside the door of your safe if it has one. Open your safe and look for 3 vertical notches along the left side of the back of the door. Then, insert and pry a flat-head screwdriver into each notch to peel the plastic panel from the back of the door. Towards the top, right-hand corner of the door, look for a white barcode sticker. Simply scan it with your phone using a QR or barcode scanning app to receive the factory code.[3] Depending on your safe model, the panel covering the back of the door might be secured by screws. If you can't scan the barcode because it's covered by gears or other locking mechanisms, simply peel off the sticker. Advertisement 1 Enter the factory code to open the door. Whenever you change your Sentry Safe's combination, or user code, open up the door. This prevents you from getting locked out of your safe before you reset the code. So, enter the 5-digit factory code listed on the back of your user manual and open the safe.[4] 2 Press "P" on the keypad and enter the factory code. With the safe door open, push the "P" button on the safe's keypad. On some safes, the "P" key might be labeled "PROG." Then, enter in the safe's 5-digit factory code again.[5] On Fire Safes, creating a user code doesn't delete the factory code. The factory code stays the same and you can use it to open your safe if you forget your user code. 3 Put in your user code when the "Proceed" light flashes green. After you punch in the factory code, you have 5 seconds to enter a new, 5-digit user code. While the "Proceed" light is green, put in your combination. The "Proceed" light will flash again to indicate your user code is set.[6] If you don't enter your new user code in 5 seconds, simply start the process again. Test your user code to make sure it unlocks your safe while the door is still open. Advertisement 1 Open the safe and press the key button inside the battery compartment. Enter in the safe's factory code 1-7-5-0-0-#. To open the door, or use your set of keys. Then, look for the black, rectangular battery compartment on the back of the door and towards the bottom. Slide back the cover and then press the button with the key symbol on it.[7] If you've already reset your Security Safe's factory code, enter your combination to open the safe. 2 Enter a 2 to 8-digit code followed by "#" when the yellow light turns on. After you press the key button, you have 20 seconds to punch in a new, 2 to 8-digit user code. Just enter your combination and then press the "#" button. When your new code is accepted and set, the yellow keypad light will turn off.[8] Programming a new user code deletes the factory code, meaning you can't use it to open your safe. 3 Test your new combination with the safe door open. Before you close your safe, make sure your code is set and unlocks the door. Just punch in your new combination followed by the "#" key and turn the door knob.[9] Advertisement 1 Open the safe by entering in the master code. Most Depository Safes come with a unique master code printed in the owner's manual that works like a factory code. Just enter in the master code to open the safe and keep the door open as you reset the combination reset process, press the "#" key on the keypad. Then, punch in the master code followed by the "#" key again.[11] For example, press #-7-7-7-7-7-#. 3 Push 1-\* then enter the new code and "#" twice when the light is orange. When the safe is ready for your new code, the keypad light turns orange for 10 seconds. Within this time, press "1" and then "\*" on the keypad, punch in a new, 1 to 10-digit combination, and press the "#" key. Then, enter the new code and "#" again to set in your combination.[12] For example, press 1\*-5-6-7-8-9-#-5-6-7-8-9-#. Setting a new master code deletes the one that came with the safe, making it unusable. 4 Test the new master code while the safe is open. Make sure your combination is fully set before you close the safe. Just enter "\*", your new code, and then "\*" on the keypad. Then, pull on the safe's door handle to see if the lock successfully retracts.[13] Advertisement 1 Enter the safe's factory code to open the door. Use the safe's keypad to enter the factory code 1-2-3-4-1. Opening the door when you reprogram the combination ensures that you don't get locked out of your safe while setting the new code.[14] If you already reset the factory code, use your combination to open the safe. 2 Press and hold "1" within 10 seconds of opening the safe. Once the safe door is open, immediately push 1 on the keypad. Keep pressing it down for 1 to 3 seconds. This starts the combination reset process.[15] 3 Punch in a 4 to 6-digit code after the keypad light flashes purple twice. Wait for the keypad light to flash purple 2 times to indicate that the safe is ready for your new user code. Then, enter a unique, 4 to 6-digit code. After 15 seconds, the light will flash green. [16] Creating a user code deletes the Pistol Safe's default factory code. You won't be able to use the factory code to open your safe anymore. 4 Reenter your code when the keypad light turns purple. When the light changes from green to purple, punch in your new combination again. Then, wait 15 seconds for the green light to flash 3 times. This means your new code is set, active, and unlocks your safe.[17] Test that your new code works by closing the safe door and entering your combination. Advertisement Ask a Question Advertisement This article was co-authored by Robert Valllunga and by wikiHow staff writer, Devin McSween. Robert Valllunga is a Locksmith and the Owner of ACME Locksmith in the Phoenix Metro Area. Robert has over 15 years of experience in the industry and specializes in working with automotive ignitions, locks, keys, and master key systems. Robert and the team at ACME are the #1 Rated Phoenix Locksmith Service and the Winner of the Better Business Bureau Ethics Award. Robert has his Residential & Commercial Contractor's License and a Bachelor of Science in Electrical Engineering from Arizona State University. This article has been viewed 257,830 times. Co-authors: 7 Updated: September 25, 2024 Views: 257,830 Categories: Security Systems | Locks and Keys Print Send fan mail to authors Thanks to all authors for creating a page that has been read 257,830 times. How to Reset My Presto Briefcase Combination... 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